



Performance Through Learning (Improving Human Performance)

Kurt April, Ph.D., Nick Milton, Carol Gorelick

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Performance Through Learning is a practical guide to the key issues surrounding knowledge management from a human resource perspective and provides incisive insights into developing a strategy linked to organizational learning. The authors present a framework and model that practitioners within organizations can adapt to increase performance through learning using knowledge management tools. The book is divided into two parts and includes:

- *An overview of theory
- *Case studies and practitioner stories from a range of KM initiatives
- *Tools and techniques for implementing an effective KM strategy.

Written by a respected international author team, the book provides an understanding of the theory that supports knowledge management in the current business environment. Drawing upon real-life examples across a variety of organizational settings, from large global financial and professional services firms, to multinational oil and mining companies, to a small charity in the voluntary sector



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